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# CareLink Model of Care

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210-358-3371

**CareLink**

 University Health System

# CareLink Model of Care

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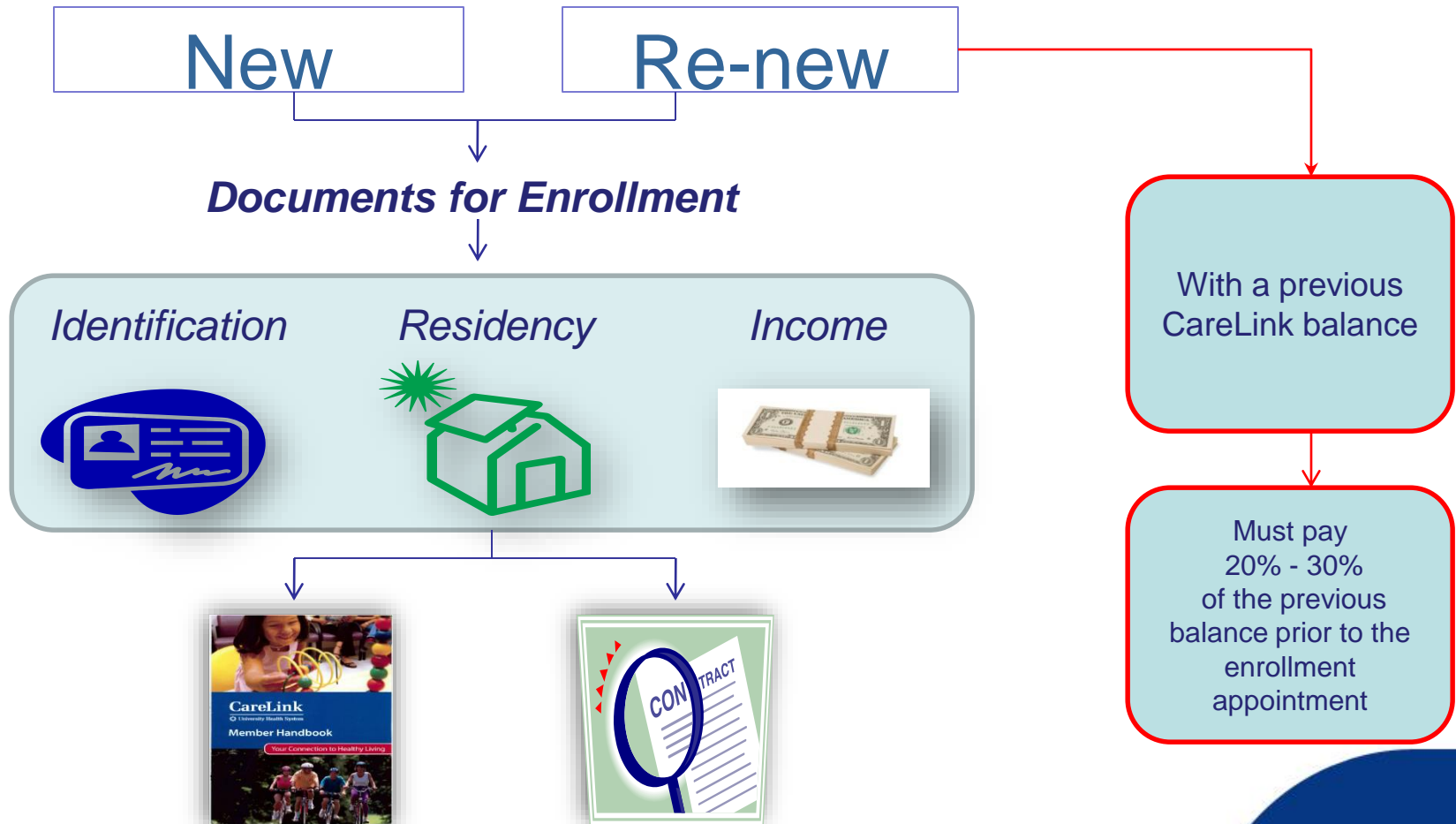
- Financial Assistance Program:
- For Bexar County Residents/Families who:
  - Do not qualify for public or private healthcare assistance.
  - At or below 200% FPL
  - Did not move to Bexar County for medical services
- We are:
  - *A payment plan.*
  - *The payer of last resort.*
- We are NOT:
  - *A health insurance.*
  - *For free.*



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# Types of enrollment



- We may ask for additional documents.

# What is the payment plan based on?

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- Family size
- Gross Monthly Income (before taxes), including overtime
- Monthly payment
- **Maximum Family Liability**  
*(the most members will pay during their contract period)*

# Co-Payments

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CL PLAN	30 DAYS Rx	90 DAYS Rx	EMERGENCY ROOM	EXPRESS MED
A = 0-75%	\$ 5	\$ 10	\$ 15	\$ 5
B = 76-138%	\$ 10	\$ 20	\$ 35	\$ 10
C = 139-200%	\$ 15	\$ 20	\$ 65	\$ 15

Everyone has an obligation to pay their co-payments.

# What services are covered by CareLink?

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- Primary Care
- Inpatient Care
- Pharmacy
- Behavioral Health
- Urgent Care
- Specialty Care
- Laboratory and Radiology

List of benefits is included in the Provider's Manual:

[www.UniversityHealthSystem.com/carelink](http://www.UniversityHealthSystem.com/carelink), under "Provider Information"

# What services are **not** covered by CareLink?

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- Providers or services that not part of UHS
- Ambulance
- Other hospitals
- Cosmetic Surgery
- Routine Dental Services
- Routine Vision Services
- Bariatric Services
- Corrective Appliances (hearing aids, cochlear implants)
- Durable Medical Equipment
- Solid Organ Transplants
- Dialysis

# What else do members get?

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## **UHS Blood Donor Services**

\$ 25 credit toward CareLink balance for every  
**blood donation** made in the member's name.

210-358-2812



# What is expected from members?

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- Ask for a *CareLink appointment* using:
  - Main number, 210-358-3350
  - Any location (see CareLink flyer)
  - Website: [www.UniversityHealthSystem.com/carelink](http://www.UniversityHealthSystem.com/carelink)
  - CareLink e-mail address: [CareLink@uhs-sa.com](mailto:CareLink@uhs-sa.com)
- Schedule an appointment to renew the contract 3 weeks before the expiration date.
- Services received when the *Contract* is expired will not be covered.

# Thank You!

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# Questions

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# Answers

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